



**Electronic Claim Submissions**  
*Why? How?*

**Purpose of this communication:**

- Provide insight to the benefits of transmitting provider claims via Electronic Data Interchange (EDI) rather than submitting paper claim forms.
- Highlight how a provider can enroll in EDI with CareCentrix.

**What are the benefits to submitting claims electronically?**

- Electronic claim submission is the most efficient, accurate and reliable way to submit claims.
- Electronic claims editing drastically reduces the likelihood of claims being rejected or denied for payment within the claims processing system.
- Claims submitted electronically reduce postage and other paper-related expenses while increasing efficiency.

**How do I get started with submitting claims electronically?**

- If you have a practice management or hospital information system, please contact your software vendor to determine what electronic transactions are offered.
- Contact clearinghouses to review which electronic transactions can interact with your software system.

CareCentrix conveniently works with the following clearinghouses to accept electronic claim submissions.

- WAYSTAR – 1-844-692-9782 ([www.waystar.com](http://www.waystar.com))
- AVAILITY – 1-800-AVAILITY ([www.availity.com](http://www.availity.com))
- CHANGE HEALTHCARE (formerly EMDEON) – 1-866-369-8805 ([www.changehealthcare.com](http://www.changehealthcare.com))

Availity, Change Healthcare and Waystar work with a number of practice management vendors that you may be using today. Waystar is a new CareCentrix selection that works with a variety of practice management systems. If you are using them today, you are already well on your way to submitting claims electronically to CareCentrix!

**Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to the CareCentrix Network Services Team at 877-725-6525.**